Acceptable Use Policy

It is important to MyRepublic that all eligible MyRepublic customers are able to access our services.

For this reason, and to ensure the provision of quality services, an Acceptable Use Policy applies to all of our services, unless otherwise specified.

Please note that:

- We may apply restrictions on your Services under our Acceptable Use Policy where, in our reasonable opinion, your usage of our Services is excessive and/or unreasonable as detailed below, or is illegal or violates prevailing regulations.
- We have developed our Acceptable Use Policy by reference to average customer profiles, estimated customer usage of our Services, and any relevant data, voice and/or SMS allowances.
- If your usage of our Services materially exceeds the range of estimated use patterns or is likely to damage or negatively impact the operation of our network, we will consider your usage to be excessive and/or unreasonable. We may contact you to advise you that your usage is in breach of our Acceptable Use Policy, and request that you stop or alter your usage to come within our Acceptable Policy.
- If your excessive or unreasonable usage continues after receipt of a request to stop or alter the nature of such usage, we may without further notice restrict, suspend or cancel your Services.

Please refer to the full Acceptable Use Policy <u>here</u>.